

## POSITION DESCRIPTION

<b>POSITION TITLE:</b>	Network Operator
<b>POSITION NUMBER:</b>	10197 10198 10199 10200 10201 10509
<b>AWARD:</b>	Qld Local Government Industry (Stream B) Award
<b>CERTIFIED AGREEMENT:</b>	Current Central Highlands Regional Council Certified Agreement
<b>AWARD CLASSIFICATION:</b>	6
<b>REPORTS TO:</b>	Network Crew Operator
<b>REPORTING DEPARTMENT:</b>	Infrastructure & Utilities

## POSITION OBJECTIVE

The Network Operator will undertake planned or responsive activities / repairs to the water and wastewater networks under the direction and supervision of the Network Crew Operator. This includes job planning, job safety and risk assessments, traffic management, identifying and reporting failures, causes and remedies, manual work, operating machines (ie trucks / backhoes), pipe repairs, clearing sewer blockages etc.

## KEY RESPONSIBILITIES

- 1. Continuity of supply.** Undertake work as directed to minimise disruption to customer service.
- 2. Customer Service.** Undertake works as directed to meet customer levels of service.
- 3. Planned Maintenance.** Undertake planned maintenance activities as directed on water and sewer networks. Carry out manual works as required.
- 4. Responsive Maintenance.** Undertake responsive maintenance activities as directed on water and sewer networks to ensure customer service levels are met. Carry out manual works as required.
- 5. Safety and training.** Work according to safe work procedures and undertake necessary training to ensure regulatory compliance is met and zero harm is achieved.
- 6. On-call / after-hours.** Participate in an on-call roster system as a crew member to undertake after-hours responsive or planned maintenance activities.

Additionally you may be required to conduct other duties as lawfully directed by the Supervisor, Engineer or Manager.

## POSITION SPECIFIC REQUIREMENTS

### **Mandatory:**

- Current Queensland 'C' Class (Manual) Vehicle Licence
- Queensland MR class drivers licence
- General Construction Induction Card
- Excavator ticket/statement of attainment

### **Desirable:**

- Significant field experience in a similar or related role
- Traffic control accreditation
- Plumbers licence or Cert III Network Operations
- Asbestos, confined space, working at heights, trenching
- Knowledge of water and wastewater network management, planned and responsive maintenance activities

## PRE-EMPLOYMENT CHECKS

As part of the interview process the preferred candidate is required to undertake relevant pre-employment checks. The pre-employment checks relevant to this position include:

- Right to Work in Australia
- Medical and Functional Capacity Assessment including Drug & Alcohol testing.

Please note that Central Highlands Regional Council will arrange these checks for the preferred candidate following interview.

## CORE COMPETENCIES

Competency	Definition	Level
Delivering Results	Having the ability to set objectives for yourself and others, taking a forward looking perspective, and delivering successful outcomes within agreed parameters.	1
Communication	Identifying and using appropriate communication styles and methods, taking into consideration the audience and the desired outcome. Building and maintaining effective working relationships with key stakeholders, both internal and external.	2
Initiative and Innovation	Anticipating situations and problems, finding appropriate solutions, grasping opportunities for improvements and taking ownership for continuous improvement that goes above and beyond the call of duty.	2
Flexibility	Being able to adapt your thinking and behaviour to suit different situations and changing circumstances. Taking other people's views on board, accepting new and different ways of working and encouraging others to embrace change.	2
Team Work	Having the ability to work as part of a team, actively encouraging team working and recognising the role you play as part of the CHRC team.	1
Commitment to Council	Being willing and able to align your own behaviours with the objectives, goals and values of CHRC; acting as a role model and promoting the values to others.	1
Customer Service	Aligning your behaviour with the CHRC Customer Service Charter to ensure both internal and external customer needs are met; taking a positive attitude, showing commitment and having a can do approach.	2
Workplace Health & Safety	Taking reasonable care for the health and safety of yourself and others, complying with reasonable instruction and co-operating with CHRC policy and procedure.	1

This position description is a true reflection of the current requirements of the role. Council will regularly review position descriptions and appropriately update them to ensure that they relate to the job being performed, or to incorporate whatever changes are being proposed. Where appropriate, employees will be consulted on the changes and employees are expected to participate in consultation.

I have read, understood and accepted the responsibilities as outlined in this position description.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_